

Letter from the CEO

Hello,

As you already know, Mission for Vision's (MFV) journey has spanned over 14 years and seen a growth in both, capability and commitment to a point where our network of partner hospitals screen over 5 lakh people and perform over 1.8 lakh cataract surgeries in a given year.

It is my privilege to join MFV at this point in its journey and lead the scaling up of its successfully running eyecare approach from down South to a comprehensive and holistic eye health movement across India.

Our business plan is geared to add significant momentum to our efforts to eradicate avoidable blindness in a holistic manner. This means strengthening our own eye health delivery systems, accelerating our efforts to address eye conditions other than cataract, collaborating with organisations in high need states in the North, East and North East of India and other countries with inadequate quality eye healthcare services.

We plan to invest in building human resource capacity that the country is in dire need of. Most importantly, we intend to use our considerable experience and best practice such as the extensive Patient Care Review process, toward making it an impact measurement tool for the eye health sector and influencing and determining eye health policies and legislations. We believe that all of these would contribute towards the strengthening of health systems, towards equitable, comprehensive eye health care for vulnerable communities.

An additional fillip would be our plans for building the brand and creating awareness about the cause and impact of MFV's work. We believe that the support we garner, by reaching out to more communities, will directly translate to many more people benefiting from our initiatives.



This quarter we bring you some stories of transformation and the results of our Patient Care Review. As always we are very grateful to you for your invaluable support and belief in our work.

Do write to me with any feedback you wish to share at elizabeth.kurian@mfvindia.org

I look forward to working together with you towards our common goals.

With best regards,
Elizabeth Kurian

Stories of Transformation

'Pencil'

About 2 years ago Dharshan took a pencil to the left eye while playing with a bunch of friends at school. And the incident didn't just stop at giving him severe pain, tears and the collective shock of everyone around him; it gave him a cataract.

What made matters worse is that nobody was onto his eye condition. Not until a teacher called his parents to school to tell them about his difficulty following things in class. She suggested that the problem may not necessarily be him, but his eyesight and even stated that he seemed to be having trouble reading off the blackboard. His friends joined in by saying that Dharshan repeatedly complained about not being able to see too clearly. On hearing this, his parents were understandably overcome with grief. They dreaded thinking about what this meant for their son's life.

As time rolled on, the future didn't seem to look any brighter. That was before the Sankara Eye camp came into the picture because the day he visited the camp was when



life turned a corner for the 9 year old from Keelanethinallur in Tirunelveli, Tamil Nadu. It was here that his cataract got diagnosed and he was sent to the Sankara Rural Eye Hospital where they operated on his cataract. Dharshan regained not only his eyesight but the 'life' and childhood he thought he'd lost with it.

'A 12 year-old newborn'

"Anitha didn't really have what one would call a normal life till she was about 12. Her childhood featured poor grades, sitting way too close to the TV and not really being up and about like "kids her age". She was a misunderstood child. Shouted at by her parents. Made fun of by friends and relatives. What nobody knew though, was that she wasn't responsible for her failings; her visual impairment was. Anitha, who lived in Hosakote, Bangalore, was born with cataracts in both eyes. And so, at age 12, her childhood seemed blurry and her future bleak.

Two life-changing things followed her operation. One, her friends and family apologized for misunderstanding her, and two, she walked out of there with something she



never knew she could have: the ability to see. After 12 years of her existence that taken-for-granted normality we all call life had finally come her way. And it wasn't just her vision that was corrected post treatment, but her entire views on what her life could have in store.

It all changed though when a teacher referred her to the Sankara Eye Camp. There, she was diagnosed with congenital cataracts and prescribed a procedure called ACIOL (Anterior chamber intra-ocular lens implantation)

Validation of Mission for Vision's Patient Care Review (PCR) process



Owing to an increase in scale, MFV put in place this Patient Care Review Process to gauge patient satisfaction and arrive at Impact Assessment across partner eye care institutions in India. The only organisation to be doing this on a pan India basis, this assessment would be done by referring to various socio-economic indicators.

5 years into this initiative, MFV decided on having an independent evaluation of the PCR process so that the entire system could be institutionalized and extended to not only partners but other eye-care institutions as well.

Prashasa Health Consultants Pvt. Ltd. was tasked with this process validation. And they introduced a methodology where through stakeholder engagement and face-to-face meetings, primary data was collected, analyzed and the system, in its entirety, reviewed.

The study's findings stated that MFV was adding immense value to the field of eye care and eye-related healthcare delivery. It also confirmed MFV's effort, commitment and performance as laudatory.

Prashasa Health Consultants made the following recommendations to improve upon an already successful system:

1. The process could be made more scientifically robust with modification of methodology.
2. The development of vision specific function impact variables.
3. The need for expedited and more easily accessible data management systems.
4. The provision of technical training and support to human resources.

It was largely felt though that PCR had the makings of a system that could be significantly scaled up and address a vital aspect of eye care delivery. To date, the implementation of the above recommendations have been put in place.

Patient Care Review (PCR) for April through June 2014

In this period, 3477 patients were surveyed of which 43% were males and 57% females and overall 91% of them had what is classified as good visual acuity.

Indicator	Numbers	Visual Acuity Classification	Numbers	Percentage (%)
Patients with one eye operated	3449	Good (6/6 - 6/18)	3190	91
Patients with both eyes operated	28	Border (6/24- 6/60)	221	6
		Poor (>6/60)	94	3
Total number of eyes operated	3505*	Total	3505	100

*Total number of eyes surveyed equals the number of patients with one eye operated on plus number of patients with both eyes operated on counted twice to account for both eyes, i.e. 3449 + 28 + 28 = 3505.

Mission for Vision, India - Partner Performance Report

Mission for Vision, India - Partner Performance

S.No	Partners	Target for Quarter 1 (April to June 14)	Surgeries Performed in Quarter 1 (April to June 14)	% Achieved Quarter 1 (April to June 14)	Annual Target 2014 - 15	Percentage Achieve against Annual Targ in Quarter 1
1	Sankara Eye Centre COIMBATORE	7,750	8,467	109	31,000	27
2	Sankara Nethralaya (JCOC),CHENNAI	2,500	3,654	146	10,000	37
3	Tulsi Eye Hospital NASHIK	1,750	1,556	89	7,000	22
4	Sankara Eye Hospital PAMMAL	3,250	3,541	109	13,000	27
5	Sankara Rural Eye Hospital KRISHNANKOIL	3,375	2,959	88	13,500	22
6	Sankara Eye Hospital GUNTUR	6,250	5,779	92	25,000	23
7	Nirmal Ashram Eye Institute RISHIKESH	3,000	2,662	89	12,000	22
8	Sankara Eye Hospital BANGALORE	5,750	4,582	80	23,000	20
9	Sankara Eye Hospital SHIMOGA	5,750	4,912	85	23,000	21
10	Sankara Eye Hospital ANAND	3,000	1,306	44	12,000	11
11	Sankara Nethralaya KOLKATA	750	791	105	3,000	26
12	Shri Shrinivasa Sankara Nethralaya, TIRUPATHI	375	118	31	1,500	8
13	Shri Sankardeva Nethralaya GUWAHATI	750	1,070	143	3,000	36
14	Sankara Eye Hospital LUDHIANA	1,000	1,116	112	4,000	28
15	Sankara Eye Hospital KANPUR	1,250	0	0	5,000	0
16	Bansara Eye Care Centre SHILLONG	250	36	14	1,000	4
	Total	46,750	42,549	91	187,000	23